



Footwear that Fits

RETURN AND EXCHANGES SLIP

Order Number

We want you to be totally satisfied with every order you make from Wide Fit Shoes. If you are not entirely happy with your purchase, we accept back items in their original condition within 30 days and will give a full refund or exchange. Simply follow the instructions below and send back the item/s back along with your receipt.

Need help getting the right size? Why not check out our width finder on <https://www.widefitshoes.co.uk/width-fit-finder> and we can help you get the right size, first time.

MODEL NAME	QTY	REFUND (tick)	EXCHANGE (tick)	REPLACEMENT SIZE	REPLACEMENT WIDTH	REPLACEMENT COLOUR	REASON CODE

FOLLOW THESE SIMPLE STEPS	REASON CODES
<ol style="list-style-type: none"> 1. Complete the grid above. Select one of the reason codes against the item you are returning. 2. You can place a new order if a replacement size, colour or alternative items are required, and return the original item(s) to us for a refund. 3. Use the label attached below to this form and secure it to your parcel. Please note that this label is not postage paid and must be paid by you. 4. Returns can take up to 21 working days to get back to us. You will receive an email notification once a refund has been issued to you. It is very important to enclose this form with your parcel to enable us to process your return within 24 hours of receipt 5. Please retain proof of postage until you have received your refund/exchange. 	<ol style="list-style-type: none"> 1. Looks different from the images on the website 2. Ordered more than one size 3. Arrived too late 4. Poor quality / faulty 5. Doesn't fit properly 6. Incorrect item received 7. Parcel damaged on arrival

RETURNS DEPARTMENT

Wide Fit Shoes
 33 Kenton Park Parade
 Kenton
 Harrow
 HA3 8DN

**Postage
Required**

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